The QTS2 Series Infrared Tube Heater is a negative pressure, single-stage radiant heater system. This manual provides specific information related to the QTS2 series model. All persons involved with the installation, operation, and maintenance of the heater system must read and understand the information in this manual.

**WARNING**

Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Read the installation, operation, and maintenance instructions thoroughly before installing or servicing this equipment.

This heater **must** be installed and serviced by trained gas installation and service personnel only. Failure to comply could result in personal injury, asphyxiation, death, fire, or property damage.

**Do not** store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

In locations used for the storage of combustible materials, signs **must** be posted to specify the maximum permissible stacking height to maintain the required clearances from the heater to the combustibles. Signs must either be posted adjacent to the heater thermostats or, in the absence of such thermostats, in a conspicuous location.

**Not for residential use!** Do not use this heater in the home, sleeping quarters, attached garages, etc. Installation of a commercial tube heater system in residential indoor spaces may result in property damage, serious injury, asphyxiation, or death.

**For Your Safety**

If you smell gas:

- Open windows.
- Do not touch any electrical switch.
- Extinguish any open flame.
- Do not use any phone in your building.
- Do not try to light any appliance.
- Immediately call your gas supplier from a neighbor’s phone.
- Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.

**INSTALLER: Present this manual to the end user.**

Keep these instructions in a clean and dry place for future reference.

Model#: ____________________ Serial #: ____________________
(located on rating label)
# Contents

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1.0 Introduction

Overview

The intent of this manual is to provide information regarding general safety, installation, operation, and maintenance of this radiant tube heater. You must read and understand all instructions and safety warnings before installing or servicing the radiant tube heater. This manual is property of the owner and must stay with the owner or unit after installation is complete.

Heater Components

Prior to installation, verify that the heater’s gas type and voltage (as listed on the rating plate) match that of your application. Also, verify that you have received all heater components included with your radiant tube heater. Refer to page 44 for a list of the kit contents for your series heater. Materials not included in the heater kit contents (e.g., screws, vent material, terminals, etc.) are the responsibility of the installer. Notify your product representative or Detroit Radiant Products of any discrepancy or missing kit contents prior to installing heater.

Specifications

Chart 1.1 • QTS2 Series Specifications

<table>
<thead>
<tr>
<th>Model Number</th>
<th>Gas Type</th>
<th>BTU/h Input</th>
<th>Recommended Mounting Heights*</th>
<th>Unit Weight</th>
<th>Overall Unit Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>QTS2-60N</td>
<td>Natural Gas</td>
<td>60,000</td>
<td>8 to 12 ft.</td>
<td>140 lbs.</td>
<td>112”</td>
</tr>
<tr>
<td>QTS2-60P</td>
<td>Propane</td>
<td>60,000</td>
<td>8 to 12 ft.</td>
<td>140 lbs.</td>
<td>112”</td>
</tr>
<tr>
<td>QTS2-80N</td>
<td>Natural Gas</td>
<td>80,000</td>
<td>10 to 14 ft.</td>
<td>140 lbs.</td>
<td>112”</td>
</tr>
<tr>
<td>QTS2-80P</td>
<td>Propane</td>
<td>80,000</td>
<td>10 to 14 ft.</td>
<td>140 lbs.</td>
<td>112”</td>
</tr>
</tbody>
</table>

* Recommended mounting heights are provided as a guideline. Actual conditions may dictate variations from this data.

Chart 1.2 • Shipping Dimensions

<table>
<thead>
<tr>
<th>QT Series</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burner Box</td>
<td>in</td>
<td>mm</td>
<td>in</td>
<td>mm</td>
</tr>
<tr>
<td>31.50</td>
<td>800</td>
<td>17.50</td>
<td>445</td>
<td>15.50</td>
</tr>
<tr>
<td>Tube Box</td>
<td>98.50</td>
<td>2,502</td>
<td>29.25</td>
<td>743</td>
</tr>
</tbody>
</table>

NOTE: See Kit Contents on page 44.
1.0 Introduction - Safety Labels and Their Locations

![WARNING]

**WARNING**

Improper installation, adjustment, alteration, service, or maintenance can cause property damage, serious injury, or death. Read and understand the installation, operating, and maintenance instructions thoroughly before installing or servicing this equipment. Only trained, qualified gas installation and service personnel may install or service this equipment.

Safety Labels and Their Locations

All labels must be maintained on the radiant tube heater and should be replaced if they become illegible. Contact either your local distributor or the product manufacturer for obtaining replacement signs or labels.

It is important to provide warnings to alert individuals to potential hazards and safety actions. In locations used for the storage of combustible materials, post a placard “specifying the maximum permissible stacking height to maintain the required clearances from the heater to the combustibles” near the heaters thermostat or in absence of such thermostats in a conspicuous location. Contact Detroit Radiant Products or an authorized dealer for Clearance Safety Limit Signs or for Clearance Safety Limit Tags (one tag is provided with each heater).

---

**Rating Plate**

- **Model Number:** QTD2-80P
- **Type of Gas:** PROPANE
- **Vent Category:** CATEGORY III
- **Minimum Heat Input:** 50,000 BTU/h
- **Maximum Heat Input:** 80,000 BTU/h
- **Minimum Angle of Support:** 45°
- **Maximum Mounting Angle:** 0°
- **MIN. MOUNTING ANGLE:** 40°
- **MAX. ANGLE DE SUPPORT:** 49 D.M.S.  57 D.M.S.

---

**F/N: LLTB018 (Natural Gas)**

**F/N: LLTB019 (Propane Gas)**

**F/N: LLTB052** - Clearance Safety Tag (Affix adjacent to heater’s thermostat)

**F/N: LLTB037** - Mount Level

**F/N: LLTB035 (Located on top panel)**

**F/N: LLAC023 Combustion Air Connector**

Rear Panel

**SERVICE ACCESS PANEL**

1. Turn off gas & electricity.
2. Remove service access panel screws.
3. Remove cover by lifting top.

**SERVICE ACCESS PANEL**

1. Fan, Burner & Igniter Compartment
2. Combustion Air Connector
3. Rear Panel

**CAUTION: HOT SURFACE. KEEP COVER IN PLACE. REMOVE FOR SERVICE ONLY.**

---

**INSTALLER**

- Avoid Equipment Failure. Do Not Rotate Burner Assembly.
- Mount Level

---

**COMPLES DE CETTE CONCEPTION AVEC LA NORME:**

**THIS DESIGN COMPLIES WITH STANDARD(S):**

- **ÉVENT CATÉGORIE**
- **MIN. DEBIT CALORIFIQUE**
- **MAX. DEBIT CALORIFIQUE**
- **MIN. HEAT INPUT**
- **MAX. HEAT INPUT**
- **MODEL NUMBER**
- **TYPE DE GAZ**
- **TYPE OF GAS**
- **MINIMUM INLET PRESSURE FOR PURPOSE OF ADJ.**
- **MAXIMUM INLET PRESSURE**
- **DIM DE L’INJECTEUR**
- **ORIFICE SIZE**
- **PRESSION D’ALIMENTATION MAXIMALE**
- **PRESSION D’ALIMENTATION EN GAS MIN. ADMISE**
- **PRESSION A LA TUBULURE D’ALIMENTATION**
- **PRESSURE ALLOWABLE DURING ONE HOUR**
- **FREQUENCY**
- **VOLTAGE**
- **AMPS**
- **PHASE**

---

**CERTIFICATIONS & COMPLIANCE INFORMATION**

- **QTD2-80P YYMMREPCSHIPPE#### 01/15**
- **QTD2-80P YYMMREPCSHIPPE#### 01/16**

---

**DETROIT RADIANT PRODUCTS COMPANY**

21400 HOOVER ROAD - WARRN, MI 48089

(586) 756-0950 www.reverberray.com

---

**California Proposition 65**

This product can expose you to chemicals including lead and carbon monoxide, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

---

**FOR COMMERCIAL / INDUSTRIAL USE.**

- **LLTB052-XM-1/16 (CDS)**
- **LLTB014-XM-01/15 (CDS)**

---

**Burner Assembly.**

---

**WARNING**

Avoid Service Injuries, Breakage, or Property Damages. This product is intended for installation, adjustment, service, or maintenance only by qualified gas installation and service personnel trained in the proper installation, operating, and maintenance of this equipment.
QTS2 Series

1.0 Introduction • Safety Labels and Their Locations

F/N: LLLOGO11
Logo Label

F/N: LLV3EP1
120V EARTH NEUTRAL HOT Gas Valves

F/N: LLV2EP17
120V HEATER INPUT

QTS2-80P
Serial No.: 16111000000000000000

The installation of this heater must be performed by a qualified technician.

DANGER
FIRE HAZARD: Always maintain published clearances to combustibles.

CLEARANCES TO COMBUSTIBLES (in inches)

TOP SIDES BELOW END

WARNING
This is NOT an explosion-proof heater. Where applicable, the possibility of exposure to flammable vapors or dusts, consult the local fire marshal, your insurance carrier, or authorities for approval of the proposed installation. Do NOT install in explosive environments.

CAUTION
The product must be installed and wired in accordance with all applicable codes and standards. The installation of this heater must be performed by a qualified technician.

To ensure proper performance and safety, the unit must be properly vented. A minimum ventilation rate of 4cfm/1000 BTU/h is required for unvented operation.

This heater must be installed and serviced by trained gas installation and service personnel only.

Electrical Label
(Located inside service panel)

Right Panel

Left Panel

Bill of Materials
(Located inside the service panel)
2.0 Safety

Read and understand all safety information and warnings in this manual prior to installation, operation, and maintenance of this heater. Warnings indicate a potentially hazardous situation which, if not avoided, could result in injury or death.

⚠️ WARNING

Improper installation, adjustment, alteration, service, or maintenance can cause property damage, serious injury, or death. Read and understand the installation, operating, and maintenance instructions thoroughly before installing or servicing this equipment. Only trained, qualified gas installation and service personnel may install or service this equipment.

Warning Symbols

Safety is the most important consideration during installation, operation, and maintenance of the radiant tube heater. You will see the following symbols and signal words when there is a hazard related to safety and/or property damage.

⚠️ WARNING

Warning indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death.

⚠️ CAUTION

Caution indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

Notice indicates a potentially hazardous situation which, if not avoided, could result in property damage.

Applications

This is not an explosion proof heater. No radiant tube heater may be used in a Class 1 or Class 2 Explosive Environment. Consult your local fire marshal, insurance carrier, and other authorities for approval if the proposed installation is in question.

Commercial/Industrial Applications

Unless otherwise indicated, radiant tube heaters are designed and certified for use in commercial and industrial buildings such as warehouses, manufacturing plants, aircraft hangars, and vehicle maintenance shops. For maximum safety, the building must be evaluated for potential problems before installing the heating system. A critical safety factor to consider before installation is the clearances to combustibles.

⚠️ WARNING

Not For Residential Use. Do not use this heater in the home, sleeping quarters, attached garages, etc. Installation of a commercial tube heater system in residential indoor spaces may result in property damage, serious injury, or death.
Standards, Certifications, and Government Regulations

Installation of this radiant tube heater must conform with all applicable local, state, and national specifications, regulations, and building codes. Contact the local building inspector and/or fire marshal for guidance. In the absence of local codes, the installation must conform to the latest edition of:

Canada: CAN/CSA B149.1, Natural Gas and Propane Installation Code

Copies of these standards can be viewed or purchased at www.nfpa.org or www.scc.ca

Public Garages and Maintenance Facilities:
This heater must be installed in accordance with the latest edition of the Standard for Parking Structures, ANSI NFPA 88A or the Code for Motor Fuel Dispensing Facilities and Repair Garages ANSI NFPA 30A. In Canada, refer to CAN/CSA B149.1.

- Heaters must not be installed less than 8 ft. (2.4 m) above the floor. Minimum clearances to combustibles must be maintained from vehicles parked below the heater.
- When installed over hoists, minimum clearances to combustibles must be maintained from the upper most point of objects on the hoist.

Aircraft Hangars:
This heater must be installed in accordance with the latest edition of the Standard for Aircraft Hangars, ANSI NFPA 409. In Canada, refer to CAN/CSA B149.1.

- In aircraft storage and servicing areas, heaters shall be installed at least 10 ft. from above the upper surface of wings or of the engine enclosures of the highest aircraft that may be housed in the hangar. The measurement shall be made from the wing or engine enclosure, whichever is higher from the floor, to the bottom of the heater.
- In areas adjoining the aircraft storage area (e.g., shops, offices) the bottom of heaters shall be installed no less than 8 ft. (2.4 m) above the floor.
- Suspended or elevated heaters shall be located in spaces where they shall not be subject to damage by aircraft, cranes, movable scaffolding, or other objects.

Provisions shall be made to assure accessibility to suspended radiant tube heaters for recurrent maintenance purposes.

Clearances to Combustibles

A critical safety factor to consider before installation is the clearances to combustibles. Clearance to combustibles is defined as the minimum distance you must have between the tube surface, or reflector, and the combustible item. Considerations must also be made for moving objects around the radiant tube heater. The following is a partial list of items from which to maintain clearances:

**Combustible/Degrading Items:**
- Wood
- Paper
- Fabric
- Chemicals
- Paint
- Parked vehicles
- Gasoline
- Storage racks
- Plastics
- Flexible gas lines

**Moving Objects:**
- Overhead doors
- Vehicles & vehicle lifts
- Cranes
- Hoists
- Trailers
When installing the radiant heating system, the minimum clearances to combustibles for your series radiant tube heater and system configuration must be maintained. These distances are shown in Chart 2.1 on page 9 and on the burner control box. If you are unsure of the potential hazards, consult your local fire marshal, fire insurance carrier, or other qualified authorities on the installation of gas fired radiant tube heaters for approval of the proposed installation.

In locations used for the storage of combustible materials, signs must be posted to specify the maximum permissible stacking height to maintain the required clearances from the heater to the combustibles. Signs must either be posted adjacent to the heater’s thermostat or in a conspicuous location.

The stated clearances to combustibles represent a surface temperature of 90°F (50°C) above room temperature. Building materials with a low heat tolerance (such as plastics, vinyl siding, canvas, tri-ply, etc.) may be subject to degradation at lower temperatures. It is the installer’s responsibility to ensure that adjacent materials are protected from degradation.

**Common Hazards:**
For maximum safety the building must be evaluated for hazards before installing the heating system.
Examples include, but are not limited to:

- Gas and electrical lines
- Combustible and explosive materials
- Chemical storage areas
- Areas of high chemical fume concentrations
- Provisions for accessibility to the heater
- Adequate clearances around air openings
- Combustion and ventilating air supply
- Vehicle parking areas
- Vehicles with lifts or cranes
- Storage areas with stacked materials
- Lights
- Sprinkler heads
- Overhead doors and tracks
- Dirty or contaminated environments

**Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.**

Young children should be carefully supervised when they are in the same space as the heater.

Clothing or other flammable materials should not be hung from the heater, or placed on or near the heater.

Any guard or other protective device removed for servicing the heater must be replaced prior to operating the heater.

Installation and repair should be done by a qualified service person. The heater should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, air passageways, and burner(s) of the heater be kept clean.
**WARNING**

Failure to comply with the stated clearances to combustibles may result in personal injury, property damage, and/or death.

Failure to mount the appliance level may result in personal injury, property damage, and/or death.

**Chart 2.1 • Clearances to Combustibles in Inches** (see Figure 2.1)

<table>
<thead>
<tr>
<th>Model Number</th>
<th>Top</th>
<th>Sides</th>
<th>Below</th>
<th>Back</th>
<th>End</th>
</tr>
</thead>
<tbody>
<tr>
<td>QTS2-60 [N, P]</td>
<td>10</td>
<td>36</td>
<td>40</td>
<td>6</td>
<td>12</td>
</tr>
<tr>
<td>QTS2-80 [N, P]</td>
<td>10</td>
<td>36</td>
<td>40</td>
<td>6</td>
<td>12</td>
</tr>
</tbody>
</table>

**Figure 2.1 • Clearances to Combustibles**

**SIDE VIEW**

**END VIEW**

**REAR VIEW Showing Pitched Roof Installation**
### 3.0 Installation

**WARNING**

Improper installation, adjustment, alteration, service, or maintenance can cause property damage, serious injury, or death.

Read and understand the installation, operating, and maintenance instructions thoroughly before installing or servicing this equipment.

Only trained, qualified gas installation and service personnel may install or service this equipment.

---

**Design Considerations and Prechecks**

Placement of infrared heaters is influenced by many factors. Aside from safety factors, considerations such as the number of heater or vent elbows that are allowed, maximum vent lengths, ducting of combustion air, and combining exhaust vents are a few examples. All installation manuals along with national, state, provincial, and local codes address these issues. It is critical that you read, understand, and follow all guidelines and instructions.

To ensure a properly designed heating system, a layout should be developed for the correct placement of the heating appliance, vents, and combustion air intake ducts. Inspect and evaluate the mounting conditions, vent locations, gas supply, and wiring. Refer to Chart 3.1 on page 11 for the recommended mounting heights and coverages for the model being installed.

The effective infrared surface temperature of a person or object may be diminished with wind above 5 mph. The use of adequate wind barrier(s) may be required.

**NOTE:** When heated, materials high in hydrocarbons (solvents, paint thinner, mineral spirits, formaldehydes, etc.) can evaporate. This may result in odors or fumes being emitted into the environment. To correct this problem, clean the area and/or introduce additional ventilation. Heaters installed and serviced in accordance with the installation manual do not emit odors into the environment.

**IMPORTANT:** Fire sprinkler heads must be located at an appropriate distance from the heater. This distance may exceed the published clearances to combustibles as posted on the heater. Certain applications may require the use of high temperature sprinkler heads or relocation of the heaters.

---

**CAUTION**

Sprinkler systems containing propylene glycol or other flammable substances are not to be used in conjunction with this heater without careful consideration for, and avoidance of, potential fire or explosion hazards. For further information consult NFPA 13.
3.0 Installation • Recommended Mounting Heights and Coverages • Heater Packaging

Chart 3.1 • Recommended Mounting Heights and Coverages

<table>
<thead>
<tr>
<th>Model No.</th>
<th>Input BTU/h</th>
<th>Recommended Mounting Height (ft.)</th>
<th>Approximate Coverage Area (LxW)</th>
</tr>
</thead>
<tbody>
<tr>
<td>QTS2-60 [N,P]</td>
<td>60,000</td>
<td>8 to 12 ft.</td>
<td>30 x 40</td>
</tr>
<tr>
<td>QTS2-80 [N,P]</td>
<td>80,000</td>
<td>10 to 14 ft.</td>
<td>35 x 45</td>
</tr>
</tbody>
</table>

**NOTE:** This chart is provided as a guideline. Actual conditions may dictate variations from this data.

*Factory recommended mounting heights and approximate coverages are listed as a guideline for designing for total building heat. However, certain applications such as spot heating, freeze protection, and outdoor heating generally require additional heat per square foot to comfortably heat these areas. Clearances to Combustibles must always be maintained (Chart 2.1; Page 9).

Figure 3.1 • Application Guidelines

**DIM A** - Distance from heater to wall = 8 ft. to 20 ft.
**DIM B** - Distance between heaters = 12 ft. to 28 ft.
**NOTE:** Dimensions A & B are based upon heaters hung at the factory recommended mounting height.

**Heater Packaging**

Heaters are made up of three pieces shipped in two boxes; the burner control box in the first box and the emitter assembly and reflectors in the second box (see Figure 3.2).

Figure 3.2 • Heater Packaging • 2 Pieces
Hanging the Heater

**NOTICE**

High humidity or saltwater atmospheres will accelerate heater corrosion and reduce useful life. Do not install the heater in locations where water (in the form of rain, drips, or spray) could fall onto the gas ignition components.

**WARNING**

Improper suspension of the radiant tube heater may result in collapse and being crushed. Always suspend from a permanent part of the building structure that can evenly support the total force and weight of the heater.

Failure to maintain minimum clearances to combustibles may result in fire and/or explosion, property damage, serious injury, or death. Always maintain minimum clearances.

The suspension of the heater must conform to all applicable codes referenced in the safety section and these instructions.

**Chart 3.3 • Heater Mounting Requirements and Weights**

<table>
<thead>
<tr>
<th>Model</th>
<th>Overall Unit Length</th>
<th>Shipping Weight</th>
<th>Chain Set Qty.</th>
</tr>
</thead>
<tbody>
<tr>
<td>QTS2-60 [N,P]</td>
<td>112”</td>
<td>160 lbs.</td>
<td>3</td>
</tr>
<tr>
<td>QTS2-80 [N,P]</td>
<td>112”</td>
<td>160 lbs.</td>
<td>3</td>
</tr>
</tbody>
</table>
Heater Assembly

Assembly prior to hanging: With this method, the use of two saw horses or a raised table or bench surface is beneficial (the emitter assembly and reflector box may also be used).

1. Lay the emitter assembly across the horses or bench with the exchanger connection hanging bracket extended out over the edge (See Detail ‘A’) NOTE: Use of the foam shipping blocks will help protect the emitter coating and reflectors.
2. Install the tube flange gaskets onto the corresponding studs on the burner control box.
3. Align the burner control box studs with the holes located on the emitter plates and the hole on the exchanger connection hanging bracket.
4. Install seven (7) 5/16 - 18 keps nuts provided, tightening evenly and torque to 20 ft-lb.
5. If operating the unit unvented, install the factory supplied vent hood using the 3 screws provided.

Reflector Sub-Assembly

1. On a flat surface, lay out two reflectors parallel to each other.
2. Place U-end reflector end cap at one end and burner reflector end cap at the opposite end with the “over/under tabs” facing the reflector.
3. Move the reflector end caps into the reflector ends while aligning the “over tabs” (larger tabs with holes) over the top of the reflector and the “under tabs” (smaller tabs with no holes) under the reflector (see Detail B). This can be achieved by squeezing the reflector slightly to fit into the end cap.
4. Properly secure reflector end caps to reflectors using #8-1/2” screws through the hole into the reflector, being careful not to strip.
5. Repeat process with the remaining two reflectors.

Figure 3.3 - Heater Assembly
Installing the Reflector Assembly

NOTE: Prior to installing the reflector, relocate the saw horses to support the burner control box and the tubes beneath the U-end reflector.

1. Align the reflector end cap tab with slots with the corresponding U-end flange studs (see Detail 'C'-Step 1).
2. Lower the burner box end cap down over the tubes while shifting the reflector assembly towards the U-end. (see Detail 'C'-Step 2).
3. Secure burner reflector end cap with (2) 5/16"-18 keps nuts (see Detail 'D'). **NOTE:** Do not remove the existing nuts on studs. The burner reflector end cap does not have a tab with slots.
4. Secure the U-end reflector end cap using the red shoulder screws provided (see Detail 'E').
5. Repeat process with remaining reflector assembly.

Figure 3.4 - Final Heater Assembly
Preparring Points for Hanging

1. Transfer the heater’s three hanging locations to the ceiling where the unit is to be installed and mark hanging points.

2. Prepare mounting surface. If necessary, attach additional support blocks and drill holes (Figure 3.5).

3. Fasten beam clamp, screw hook, or other type of suspension anchor to hanging point.

4. Attach and close S-hook (P/N: S-HOOK) and #1 double-loop chain (P/N: THCS) to anchor. Check that it is securely attached. **NOTE:** Threaded rod and turnbuckles may be used.

**NOTE:** The unit must be in straight alignment and level. Adjust chain lengths until radiant tubing is level and equal weight distribution is achieved. Chains must be straight up and down. Do not install chains at an angle as this can result in tube warpage or separation.

**Figure 3.5 • Hanging Types**
3.0 Installation • Hanging the Pre-Assembled Unit

Hanging the Pre-Assembled Unit

1. Raise the assembled unit from assembly station to prepared hanging location. **NOTE:** This can be done manually or with a winch system.


3. Attach the third chain located furthest from the gas and electrical connections to the reflector end assembly (TP-6089A) and secure S-hook.

4. Raise or lower the unit to desired mounting height.

Figure 3.6 • Hanging the Heater
Final Check List

1. Check the unit for level across the length (Figure 3.7).
2. Check the unit for level across the width (Figure 3.8).
Venting

When venting the QTS2 series tube heater, it must be vented as described here to properly direct flue gases from the unit to the outside atmosphere. The venting can terminate vertically through the roof (up) or horizontally through a sidewall (sideways).

Follow these guidelines and all applicable codes for all models prior to installing the vent material. Local codes may vary.

In the absence of local codes:

Canada: Refer to CAN/CSA B149.1 Natural Gas and Propane Installation Code.

⚠️ WARNING ⚠️

Insufficient ventilation and/or improperly sealed vents may release gas into the building which could result in health problems, carbon monoxide poisoning, or death.

Improper venting may result in fire, explosion, injury, or death.

Seal vent pipes with high temperature sealant and three (3) #8 sheet metal screws. Vent enclosed spaces and buildings according to the guidelines in this insert manual and applicable national, state, provincial, and local codes.

Do not vent this appliance into another heater’s vents or through a masonry chimney.

Do not use dampers in the heater vent pipe.

Single wall vent pipe must not pass through any unoccupied attic, inside wall, concealed space, or floor.

Un-insulated single wall vent pipe must not be used outdoors for venting appliances in regions where winter design temperature is below freezing.

Venting Requirements:

- 4 in. single wall 26 gauge (min.) galvanized steel vent pipe or Dura/Connect single wall flexible exhaust vent must be used.

- Maximum vent length for all models is 30 ft. (9 m).

- Single wall galvanized vent pipe must be insulated in cold environments.

- Seal single wall vent with high temperature sealant (field supplied) and three (3) #8 sheet metal screws (field supplied).

- Do not use more than two (2) 90° elbows in the exhaust vent.

- To maintain clearances to combustibles, the use of an approved wall or roof thimble and double-wall Type-B vent is required for the portion of vent pipe that runs through combustible material in the building wall or roof (see Figures 3.11-3.13).
Replacing Existing Equipment

If the heater is replacing existing equipment and using an existing vent system, inspect the venting for proper size and horizontal pitch as directed in these instructions and the latest edition of the National Fuel Gas Code, ANSI Z223.1 (NFPA 54) or CSA B149.1 Installation Code.

Determine that there is no blockage or restriction, leakage, corrosion, or other deficiencies that can cause hazards. The vent pipe should be corrosion-resistant galvanized steel of a thickness that meets the National Fuel Gas Code. Minimum thickness for connectors varies depending on the pipe diameter. Never vent the QTS2 series with PVC or plastic pipe.

⚠️ WARNING

If replacing an existing heater, vents may require re-sizing. Improperly sized venting systems can result in vent gas leakage or condensation. Refer to the National Fuel Gas Code ANSI Z223.1 (NFPA 54) or CSA B149.1 - latest edition. Failure to follow these instructions can result in serious injury or death.

Unvented Operation

⚠️ WARNING

Not for residential use while unvented. The use of unvented radiant tube heaters in residential indoor spaces may result in property damage, serious injury, or death. Use unvented operation in commercial and industrial installations with proper ventilation rates only.

When using an unvented configuration (commercial & industrial use only), consider the following:

- A factory supplied (sold separately) vent cap/diffuser (P/N: TP-6189) must be used.
- Where unvented heaters are used, natural or mechanical means must be provided to supply adequate ventilation - a minimum of 4 CFM/1000 BTU/h (0.38 m³/kW) input of installed heaters.

NOTE: Gravity or mechanical means may be used to accomplish the air displacement. local codes may require that the mechanical exhaust system be interlocked with the electrical supply line to the heaters, enabling both to function simultaneously.

- Exhaust openings for removing the flue products must be located above the level of the heater(s).

Figure 3.10 • Minimum End Clearances

![Figure 3.10 • Minimum End Clearances](image-url)
Sidewall Venting

Guidelines:

**Vent Pipe Angle**
- To prevent moisture from entering the heater system, slope the vent pipe downward toward the outlet 1/4 in. per foot of length. **Do not** pitch the heater.
- Vent must extend beyond any combustible overhang if the vent is less than 36 in. below the combustible overhang.

**Figure 3.11 • Sidewall Venting Requirements**
Vent Termination

United States:
- Vent must terminate a minimum of 4 ft. (1.2 m) below, 4 ft. (1.2 m) horizontally from, or 1 ft. (30 cm) above any window or door that may be opened or gravity air inlet into the building.
- Vent must terminate a minimum of 3 ft. (.9 m) above any forced air inlet that is located within 10 ft. (3.1 m).
- The bottom of the vent terminal must be located a minimum of 12 in. (30 cm) above grade level and must extend beyond any combustible overhang. Vents adjacent to public walkways must terminate a minimum of 7 ft. (2.1 m) above grade level.
- The vent terminal must be installed to prevent blockage by snow and protect building materials from degradation by flue gases.
- The vent cap must be a minimum of 6 in. (15.2 cm) from the sidewall of the building.
- Vent must be a minimum of 36 in. below or extend beyond any combustible overhang.

Canada:
- Vents must terminate a minimum of 3 ft. (.9 m) from a window or door that may be opened, and non-mechanical air supply inlet or combustion air inlet into the building.
- Vents must terminate a minimum of 6 ft. (1.8 m) from a mechanical air supply inlet.
Rooftop Venting

Guidelines:
**Vent Locations and Clearances**
- Separate air intake duct from vent pipe a minimum of 4 ft. (1.2 m) by placing vent pipes higher than adjacent air intake duct.
- Venting may utilize standard B vent cap.
- The vent terminal must extend a minimum of 2 ft. (.6 m) above the roof.

*Consult the NFPA ANSI Z223.1 Gas Vent Termination criteria if roof pitch exceeds 9:12.*
Common Venting

- When joining two heaters to a common vent, a staggered arrangement or a dual exhaust assembly (P/N: YSM) must be used so by-products of one heater do not flow into the adjoining vent of the other heater.
- 6 in. diameter double-wall Type-B vent and 6 in. vent cap must be used.
- Common vented heaters must be controlled with the same thermostat. Do not operate individually.

Figure 3.13 • Common Rooftop Venting - Side View

*Consult the NFPA ANSI Z223.1 Gas Vent Termination criteria if roof pitch exceeds 9:12.
Combustion Air Requirements

Combustion air may be supplied to the heater by indoor or outdoor means. If using combustion air intake from indoors, the required volume of the space must be a minimum of 50 ft³ per 1000 BTU/h (4.8 m³/kW) unless the building is of unusually tight construction. If the building is of unusually tight construction with air infiltration rates of less than 0.40 air changes per hour, outside combustion air is typically needed unless the sheer size of the building allows otherwise. Contact the factory for further determination of air infiltration rates.

Non-contaminated outside air for combustion must be ducted to the heater if any of the following apply:

- Chemicals such as chlorinated or fluorinated hydrocarbons (typical sources are refrigerants, solvents, adhesives, degreasers, paints, paint removers, lubricants, pesticides, etc.).
- High humidity.
- Contaminants such as sawdust, welding smoke, etc.
- Negative building pressure.
- Unusually tight construction where there is an air infiltration rate of less the 0.40 air changes per hour.

Combustion air intake may be located on either the sidewall or roof (see figures 3.14 - 3.16).

Figure 3.14 • Optional Vertical Outside Air Supply for Single Heater Intake - Side View
**Figure 3.15 • Horizontal Outside Air Supply for Single Heater Intake - Side View**

- Air Intake Cap
- 4" pipe
- Wall
- Burner Box
- Air Inlet Connection (Flexible boot and band clamps are recommended)

**Figure 3.16 • Vertical Outside Air Supply for Common Heater Intake - Side View**

- Roof Intake Cap
- 18 in. Minimum
- 6" pipe
- Roof
- Air Inlet Connection
- Air Inlet Connection (Flexible boot and band clamps are recommended)
- Burner Box
- 4" intake pipe

**NOTE:** Common intake heaters must share the same thermostat.
3.0 Installation • Gas Supply Installation Instructions

Guidelines:

Chart 3.4 • Limitations for Length and Size of Combustion Air Intake Duct

<table>
<thead>
<tr>
<th>Air Intake Duct Size</th>
<th>Max. Intake Length</th>
<th>Duct Size</th>
<th>Max. Intake Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 in.</td>
<td>20 ft.</td>
<td>4 in.(single)/6 in.(dual)</td>
<td>20 ft.</td>
</tr>
<tr>
<td>5 in.</td>
<td>30 ft.</td>
<td>4 in.(single)/8 in.(dual)</td>
<td>30 ft.</td>
</tr>
<tr>
<td>6 in.</td>
<td>40 ft.</td>
<td>Consult factory for longer intake lengths.</td>
<td></td>
</tr>
</tbody>
</table>

General

- No more than two (2) 90° elbows are allowed.
- Allow for expansion. Use a 4 in. flexible hose to connect the duct to the burner control box.
- In humid environments, use insulated duct, PVC pipe, or DWV (drain waste vent) to prevent condensation on the outer surface.
- Do not draw air from attic space.
- A factory approved wall intake cap (P/N: WIV-4) must be used with horizontal outside intake ducts. The wall intake cap (P/N: WIV-4) must be installed to prevent blockage. Locate the intake where dirt, steam, snow, etc. will not contaminate or clog the intake screen.
- Separate air intake duct from vent pipe a minimum of 4 ft. Also, place vent pipe higher than adjacent air intake duct.

Gas Supply Installation Instructions

The gas supply to the tube heater must be connected and tested in accordance with national, state, provincial, and local codes along with guidelines in this manual. In the United States refer to the latest edition of the ANSI Z223.1 (NFPA 54) Standard and in Canada refer to the latest edition of the CAN/CGA B149.1 Standard.

Supply gas piping to the unit should conform with the local and national requirements for type and volume of gas handled, and pressure drop allowed in the line. Avoid pipe sizes smaller than 1/2”. The installation must conform with local building codes or, in the absence of such codes, the National Fuel Code (NFPA 54) and in conjunction with ANSI Z21.24/CSA 6.10 “Connectors for Gas Appliances”.

⚠️ WARNING

Improperly connected gas lines may result in serious injury and death, explosion, poisonous fumes, toxic gases, or asphyxiation. Connect gas lines in accordance to national, state, provincial, and local codes.

Gas pressure to the appliance controls must never exceed 1/2 PSI (14” W.C.). Damage to the controls may result.

⚠️ CAUTION

Gas lines should be purged of air as described in ANSI Z223.1 (NFPA 54) or CSA-B149.1—latest edition. Installation of the piping must also conform with the local building codes, or in the absence of local codes, with the latest edition of the National Fuel Gas Code (NFPA 54). In Canada, installation must be in accordance with CSA-B149.1.
NOTICE

The total input to the appliance must fall within +/- 5% of the rated input as indicated on the rating plate. Otherwise the heat exchanger may prematurely fail.

IMPORTANT! The heating system will expand and contract during operation. **Allowances for expansion must be made between the connection to the heater and the gas supply.** A flexible gas connection of approved type is required. Flexible stainless steel gas connectors installed in one plane, and without sharp bends, kinks, or twists is recommended.

IMPORTANT! Before connecting the gas supply to the burner control box:

- Verify that the heater’s gas type (as listed on the rating plate) matches that of your application and the installation complies with national and local codes and requirements of the local gas company.
- Unless otherwise noted on the rating plate, this infrared heater is designed and orificed to operate on standard BTU gas. Contact the factory if utilizing non-standard BTU gas.
- Check that the gas piping and service has the capacity to handle the total gas consumption of all heaters being installed, as well as any other gas appliances being connected to the supply line.
- Check that the main gas supply line is of proper diameter to supply the required fuel pressures.
- If utilizing used pipe, verify that its condition is clean and comparable to a new pipe. Test all gas supply lines in accordance with local codes.

**WARNING**

Failure to install, operate, or service this appliance in the approved manner may result in property damage, injury, or death. Only trained, qualified gas installation and service personnel may install or service this equipment.

To connect the gas:

**WARNING**

Always use two (2) opposing wrenches to tighten mating pipe connections to prevent excessive torque on the gas valve and manifold pipe. Excessive torque can damage the valve and/or misalign the orifice, resulting in fire, explosion, serious injury, or death.

When connecting piping to the unit, the use of a thread joint compound is required. The thread compound (pipe dope) shall be resistant to the action of propane gas or any other chemical constituents of the gas to be conducted through piping. Use of Teflon® tape is not permitted.

Install ground joint union with a brass seat and a manual shut-off valve adjacent to the unit for emergency shut-off and easy servicing of controls. A 1/8” NPT plugged tap that is accessible for a test gauge connection is also recommended, as illustrated in Figures 3.17 and 3.18 on page 28.

A sediment trap must be installed in the supply line in the lowest spot prior to connecting to the heater. The trap length shall be at least three inches long. Ideally, the trap would be installed as close as possible to the shut-off, as shown in Figure 3.17.
The gas outlet must be in the same room as the appliance is installed, and must be accessible. It may not be concealed within or run through any wall, floor, or partition. When installing the heater in a corrosive environment (or near corrosive substances), use a gas connector suitable for the environment. Do not use the gas piping to electrically ground the heater.

### Installation of the Gas Line to the Heater

1. Install a sediment trap / drip leg in the supply line at the lowest spot downstream of the gas ball valve. The trap length shall be at least three inches long. Ideally, the trap would be installed as close as possible to the shut off. **NOTE:** For high pressure gas above 14" W.C., a high pressure regulator and ball valve must be utilized and located upstream of the flex connector.

2. Install manual shut off ball valve with optional 1/8" NPT Test connection towards the supply line. The manual shut off ball valve must be located within 6 feet of the appliance’s service access door.

3. Install the 5/8 inch flare to 1/2” NPT adapter piece downstream of the ball valve as shown in Figure 3.18. This piece is typically included with the flexible gas connector, loosely installed on one of the flare nuts. **NOTE:** Keep flare surfaces clean and free of sealing compounds. Only the pipe threads require sealing compounds.

4. Form the stainless steel flexible connector into a smooth C-shape, allowing approximately 12 inches between the flexible connector’s end nuts (see Figure 3.17). The connector must reach from the gas supply to the appliance without stretching, kinking, or twisting.

5. Attach the flexible connector to the 5/8” flare adapter on the gas line and the other end to the 5/8” flare on the heaters inlet pipe. **DO NOT** connect the connector flare nuts directly to pipe threads. Use only the adapters provided. **DO NOT** kink, twist, or over-torque the connector when installing.

---

⚠️ **CAUTION**

When using a stainless steel flexible gas connector, **do not** attach the connector nuts directly to the gas pipe supply. Connector nuts must be installed to an approved adapter.

---

**Figure 3.17 • Gas Connection (Flexible Gas Connection shown) - End View**

**Figure 3.18 • Gas Connection (Flexible Gas Connection shown) - Side View**

**Burner Control Box Side View**

**Burner Control Box End View**

**Ball Valve w/ 1/8” NPT Inlet Tap**

**5/8” Flare to 1/2” NPT Adapter**

**Stainless Steel Gas Connector, formed into smooth C-Shape**

**Drip Leg/Sediment Trap**

**Ground Joint Union (Optional)**

**Tee**

**Minimum Sediment Trap/Drip Leg**

**3”**

**12”**

**2” Max. Displacement**

**Stainless Steel Gas Connector**

**Burner Control Box**

**Note:** Ball valve can be located as shown in image or between the flex connector fitting and the manifold pipe protruding from the burner control box.
Refer to Chart 3.5 for natural gas and Chart 3.6 for propane to determine the cubic feet per hour (CFH) required for the type of gas and size of unit to be installed. To determine the proper pipe diameter, use the CFH value and the length of pipe necessary from Chart 3.7. In the case where several units are serviced by the same main gas line, the total capacity (CFH) and length of main must be adequate to service all appliances downstream of this main.

**Chart 3.5 • Natural Gas Consumption**

<table>
<thead>
<tr>
<th>Model</th>
<th>Input</th>
<th>Manifold Pressure (Inches W.C.)</th>
<th>Minimum Inlet Pressure (Inches W.C.)</th>
<th>Gas Consumption* (CFH)</th>
</tr>
</thead>
<tbody>
<tr>
<td>QTS2-80N</td>
<td>80,000</td>
<td>3.5</td>
<td>5.0</td>
<td>76.2</td>
</tr>
<tr>
<td>QTS2-60N</td>
<td>60,000</td>
<td>3.5</td>
<td>5.0</td>
<td>57.1</td>
</tr>
</tbody>
</table>

* Assumes an average heating value of 1050 BTU/SCF and a Specific Gravity of 0.60.

**Chart 3.6 • Propane Gas Consumption**

<table>
<thead>
<tr>
<th>Model</th>
<th>Input</th>
<th>Manifold Pressure (Inches W.C.)</th>
<th>Minimum Inlet Pressure (Inches W.C.)</th>
<th>Gas Consumption* (CFH)</th>
<th>Gallons per Hour*</th>
</tr>
</thead>
<tbody>
<tr>
<td>QTS2-80P</td>
<td>80,000</td>
<td>10.0</td>
<td>11.0</td>
<td>32.0</td>
<td>0.88</td>
</tr>
<tr>
<td>QTS2-60P</td>
<td>60,000</td>
<td>10.0</td>
<td>11.0</td>
<td>24.0</td>
<td>0.66</td>
</tr>
</tbody>
</table>

* Assumes an average heating value of 2500 BTU/SCF and a Specific Gravity of 1.53.

Chart 3.7 allows for a 0.3 inch W.C. pressure drop in the supply pressure from the building main to the inlet of the unit. Refer to the chart for the appropriate range of inlet pressures for each gas type. When sizing the inlet gas pipe diameter, make sure that the unit supply pressure can be met after the 0.3 inch W.C. pressure drop has been subtracted from the main pressure. If the 0.3 inch W.C. pressure drop is too high, refer to NFPA 54 or the Gas Engineer’s Handbook for other gas pipe capacities.
Leak Testing

**WARNING**

Testing for gas leaks with an open flame or other sources of ignition may lead to a fire or explosion and cause serious injury or death. Test in accordance with NFPA or local codes.

**WARNING**

Gas pressures to the appliance controls must never exceed 14 inch W.C. (1/2 PSI). Supply pressures greater than 14 inch W.C. can damage the controls, resulting in personal injury, property damage, or death.

Use a soap solution or equivalent for leak testing. Leak testing solution must be non-corrosive, and be rinsed off immediately after the leak test. Never test for leak with an open flame. Failure to comply could result in personal injury, property damage, or death.

Always leak test final gas assembly for gas leaks according to the procedures outlined in NFPA 54 and all local codes and/or Standards.

**For leak testing on pressures below 1/2 PSI**

Before leak testing, close the field installed manual shut off valve shown on Figure 3.24 on the supply line to isolate the gas valve from the pressure. **NOTE:** All factory installed gas connections have passed an approved leak test.

**For leak testing on pressures above 1/2 PSI**

When leak testing with pressures above 1/2 PSI (14 inches W.C.), the unit must be isolated from the supply pipe. Close the field installed manual shut off valve, disconnect the supply line to the unit, and temporarily cap the supply line for testing purposes.

---

### Chart 3.9 • Maximum Capacity for Schedule 40 Metallic Pipe, in CFH

<table>
<thead>
<tr>
<th>Pipe Length</th>
<th>1/2” Nat</th>
<th>1/2” Prop</th>
<th>3/4” Nat</th>
<th>3/4” Prop</th>
<th>1” Nat</th>
<th>1” Prop</th>
<th>1-1/4” Nat</th>
<th>1-1/4” Prop</th>
<th>1-1/2” Nat</th>
<th>1-1/2” Prop</th>
<th>2” Nat</th>
<th>2” Prop</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 feet</td>
<td>132</td>
<td>86</td>
<td>278</td>
<td>182</td>
<td>520</td>
<td>340</td>
<td>1050</td>
<td>686</td>
<td>1600</td>
<td>1046</td>
<td>3050</td>
<td>1993</td>
</tr>
<tr>
<td>20 feet</td>
<td>92</td>
<td>60</td>
<td>190</td>
<td>124</td>
<td>350</td>
<td>229</td>
<td>730</td>
<td>477</td>
<td>1100</td>
<td>719</td>
<td>2100</td>
<td>1373</td>
</tr>
<tr>
<td>30 feet</td>
<td>73</td>
<td>48</td>
<td>152</td>
<td>99</td>
<td>285</td>
<td>186</td>
<td>590</td>
<td>386</td>
<td>890</td>
<td>582</td>
<td>1650</td>
<td>1078</td>
</tr>
<tr>
<td>40 feet</td>
<td>63</td>
<td>41</td>
<td>130</td>
<td>85</td>
<td>245</td>
<td>160</td>
<td>500</td>
<td>327</td>
<td>760</td>
<td>497</td>
<td>1450</td>
<td>948</td>
</tr>
<tr>
<td>50 feet</td>
<td>56</td>
<td>37</td>
<td>115</td>
<td>75</td>
<td>215</td>
<td>141</td>
<td>440</td>
<td>288</td>
<td>670</td>
<td>438</td>
<td>1270</td>
<td>830</td>
</tr>
<tr>
<td>60 feet</td>
<td>50</td>
<td>33</td>
<td>105</td>
<td>69</td>
<td>195</td>
<td>127</td>
<td>400</td>
<td>261</td>
<td>610</td>
<td>399</td>
<td>1150</td>
<td>752</td>
</tr>
<tr>
<td>70 feet</td>
<td>46</td>
<td>30</td>
<td>96</td>
<td>63</td>
<td>180</td>
<td>118</td>
<td>370</td>
<td>242</td>
<td>560</td>
<td>366</td>
<td>1050</td>
<td>686</td>
</tr>
<tr>
<td>80 feet</td>
<td>43</td>
<td>28</td>
<td>90</td>
<td>59</td>
<td>170</td>
<td>111</td>
<td>350</td>
<td>229</td>
<td>530</td>
<td>346</td>
<td>990</td>
<td>647</td>
</tr>
<tr>
<td>90 feet</td>
<td>40</td>
<td>26</td>
<td>84</td>
<td>55</td>
<td>160</td>
<td>105</td>
<td>320</td>
<td>209</td>
<td>490</td>
<td>320</td>
<td>930</td>
<td>608</td>
</tr>
<tr>
<td>100 feet</td>
<td>38</td>
<td>25</td>
<td>79</td>
<td>52</td>
<td>150</td>
<td>98</td>
<td>305</td>
<td>199</td>
<td>460</td>
<td>301</td>
<td>870</td>
<td>569</td>
</tr>
<tr>
<td>125 feet</td>
<td>34</td>
<td>22</td>
<td>72</td>
<td>47</td>
<td>130</td>
<td>85</td>
<td>275</td>
<td>180</td>
<td>410</td>
<td>268</td>
<td>780</td>
<td>510</td>
</tr>
<tr>
<td>150 feet</td>
<td>31</td>
<td>20</td>
<td>64</td>
<td>42</td>
<td>120</td>
<td>78</td>
<td>250</td>
<td>163</td>
<td>380</td>
<td>248</td>
<td>710</td>
<td>464</td>
</tr>
<tr>
<td>175 feet</td>
<td>28</td>
<td>18</td>
<td>59</td>
<td>39</td>
<td>110</td>
<td>72</td>
<td>225</td>
<td>147</td>
<td>350</td>
<td>229</td>
<td>650</td>
<td>425</td>
</tr>
<tr>
<td>200 feet</td>
<td>26</td>
<td>17</td>
<td>55</td>
<td>36</td>
<td>100</td>
<td>65</td>
<td>210</td>
<td>137</td>
<td>320</td>
<td>209</td>
<td>610</td>
<td>399</td>
</tr>
</tbody>
</table>
3.0 Installation • Electrical Requirements and Wiring • Field Wiring Supply Voltage

Electrical Requirements and Wiring

**WARNING**

**Shock hazard.** Disconnect power supply before making wiring connections to prevent electrical shock and equipment damage.

Any original factory wiring that requires replacement must be replaced with wiring material having a rating of at least 600 V, 105°C.

All field installed wiring to the tube heater must be done in accordance with the national, state, provincial, and local codes, and to the guidelines in this manual. In the United States, refer to the most current revisions to the Electrical Code ANSI/NFPA 70 and in Canada refer to the most current revisions to the Canadian Electrical Code CSA C22.1 Part 1. The unit must be electrically grounded according to these codes. Line polarity must be observed when making field connections.

Field Wiring Supply Voltage

Before proceeding with electrical connections, ensure that the supply voltage, frequency, phase, and current capacity meet the requirements specified on the rating plate. A dedicated line voltage supply with properly sized wire should run directly from the main electrical panel to the heater. The power to the unit must be protected with a circuit breaker appropriate for the load. The unit must be electrically grounded in accordance with local codes or, in their absence, with the latest edition of the National Electrical Code, ANSI/NFPA 70, and/or the Canadian Electrical Code CSA C22.1, latest edition.

**CAUTION**

The power supply to the heater must be within +/- 5% of the voltage rating as indicated on the rating plate of the appliance. If input power does not meet these specifications, contact your utility company.

This heater may be equipped with a supply cord to connect the main power supply. If installed, it is located at the rear of the heater’s burner box, and utilizes a grounding prong. This plug must be connected into an appropriate outlet receptacle that is properly installed and grounded in accordance to local codes and ordinances.

**WARNING**

**Electric Shock Hazard**

Do not force the three-prong plug into the grounded outlet, modify the plug, or use an adapter. Never operate this appliance if the cord or plug is damaged.

The grounding receptacle must be installed within 5 feet of the heater’s service panel, and located in the space occupied by the appliance. When plugging in the heater, make sure the supply cord is protected from damage, and keep all cords away from the heater’s surfaces and out of the clearances to combustibles zones (see page 9). When routing the electrical supply for the unit, ensure that it does not interfere or obstruct the heater’s service panel.
Thermostat Connection

NOTE: Different thermostats operate according to their particular features. Refer to the thermostat’s specifications for details.

Prior to connecting the thermostat wire to the heater, check to make sure the wires will be long enough to allow for the heater to freely expand and contract without causing undue strain on the wires or terminal. Use 18 gauge wire (or larger) that is suitable for a NEC Class 2 rating for thermostat connections.

Each QTS2 series heater requires a two-stage thermostat rated for 24 VAC to operate. The heater comes standard with a yellow cord for making the thermostatic connection, located on the back panel.

Figure 3.19 • Field Wiring Diagram • Single Unit Operation on a Single 24 V Control

24 V Control Connection
Green: 24 V
White: (W1)

Figure 3.20 • Field Wiring Diagram • Multiple Unit Operation on a Single 24 V Control

24 V Control Connection
Green: 24 V
White: Low Fire (W1)
Black: High Fire (W2)
Before field wiring this appliance - Check existing wiring; replace if necessary.

NOTE: If any of the original wire supplied with the appliance must be replaced, it must be replaced with wiring material having a rating of at least 600 V, 105° C.

Figure 3.21 • Internal Wiring Diagram
### 4.0 Operation

#### WARNING

This appliance does not have a pilot ignition. It is equipped with an ignition device which automatically lights the burner. **Do not** attempt to light the system by hand.

**BEFORE OPERATING,** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle to the floor. Refer to the cover page “If you smell gas” and on the safety label affixed to the heater.

**Do not** use this appliance if any part has been under water. Immediately contact a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

#### Start-Up and Shutdown Procedure

<table>
<thead>
<tr>
<th>STOP! Read the safety information above.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set the thermostat to the lowest setting.</td>
</tr>
<tr>
<td>Turn OFF all electrical power to the appliance.</td>
</tr>
<tr>
<td>Turn manual shutoff clockwise to “OFF”.</td>
</tr>
<tr>
<td>Wait five (5) minutes to clear out any gas. If you smell gas STOP! Follow the safety information found on the cover page under “If you smell gas” and on safety label affixed to the heater. If you do not smell gas, proceed to step 6.</td>
</tr>
<tr>
<td>Turn manual shutoff knob counterclockwise to “ON”.</td>
</tr>
<tr>
<td>Turn ON all electrical power to the appliance.</td>
</tr>
<tr>
<td>Set thermostat to desired setting.</td>
</tr>
<tr>
<td>If the appliance will not operate, follow instructions below to turn OFF gas to the appliance and call your service technician or gas supplier.</td>
</tr>
</tbody>
</table>

#### Shutdown Procedures:

| Set the thermostat to the lowest setting. |
| Turn OFF all electrical power to the appliance if service is to be performed. |
| Turn manual shutoff knob clockwise to “OFF”. **Do not** force. |
### WARNING

This heater must be installed and serviced by trained gas installation and service personnel only.

Do not bypass any safety features or the heater’s built-in safety mechanisms will be compromised.

---

**Sequence of Operation**

**Starting Circuit:** Upon a call for heat the relay is closed sending 120 VAC to the blower. The fan and transformer are energized by 120 VAC from the thermostat on controller. Once operational static pressure is achieved, the pressure switch closes, sending power to the ignition module. After a seven-second pre-purge, the spark igniters and the solenoid of the gas valve are simultaneously energized. The trial for ignition is 15 seconds.

**Running Circuit:** After ignition, the control monitors burner flame through the flame sensors. If sense of flame is lost, the control immediately sparks (identical to the starting sequence). If flame sense is not established within 15 seconds, the heater will attempt two (2) additional ignition sequences before proceeding to lockout mode. The control can be reset by briefly interrupting the power source.

**Shut Down:** When the thermostat is satisfied, the fan will enter a 90 second post-purge cycle.
5.0 Maintenance

Troubleshooting Guide

- Turn up thermostat/controller.
- Does the fan blower turn on?
  - No: Is the power at the heater 120 V?
    - Yes: Find the source of the electrical problem between panel and heater.
    - No: Find the source of the electrical problem.
  - Yes: Does the unit spark?
    - No: Is there 120 V on the primary side of the transformer?
      - Yes: Check the power across the “R” and “C” terminals on the post purge relay. Is there 24 V power?
      - No: The thermostat/controller or wiring is faulty and should be replaced or repaired.
    - Yes: Is there 24 V on the secondary side of the transformer?
      - Yes: Transformer is faulty and must be replaced.
      - No: Check wire connection to primary of the transformer. If good, replace faulty transformer.
- Is the ball valve/shut-off in the ON position?
  - No: Turn On.
  - Yes: Do both burners light?
    - No: Is the valve light illuminate?
      - No: Are the igniter(s) physically damaged?
        - No: Replace damaged igniter(s).
        - Yes: Replace damaged igniter(s).
      - Yes: Replace damaged igniter(s).
    - Yes: Does the valve light illuminate?
      - No: Are the igniter(s) physically damaged?
        - No: Replace damaged igniter(s).
        - Yes: Replace damaged igniter(s).
  - Yes: No

Continued on page 38
### QTS2 Series

#### NOTICE
Bypassing any switch is intended for testing purposes only. Do not leave switch bypassed during normal operation or the heater’s built-in safety mechanisms will be compromised.

#### Key

- [ ] Start Question
- [ ] Process Question
- [ ] Corrective Action

---

**Is there 120 V on the common side of the post purge relay?**

- **Yes**
  - Is there 120 V on the N.O. side of the post purge relay?
    - **Yes**
      - The blower assembly is faulty and must be replaced.
    - **No**
      - The post purge relay is faulty and must be replaced.
  - **No**
    - Find source of electrical problem between the power cord and fan relay.

**Is there 120 V on the N.O. side of the post purge relay?**

- **Yes**
  - The blower assembly is faulty and must be replaced.
- **No**
  - The post purge relay is faulty and must be replaced.

**Is there 24 V across the “W” and “GND” terminals on the circuit board?**

- **Yes**
  - Check both high temperature spark wires and both electrodes. If good, replace circuit board.
- **No**
  - Repair faulty wiring.

**Check for loose wiring or restrictions in the hose connections to pressure switches. Are they OK?**

- **Yes**
  - Replace the pressure switch after verifying:
    - Heater, fan blowers, squirrel cage, intake and exhaust are clean and free from dirt and obstructions.
    - The 4” air intake pipe does not exceed 30 ft. and/or 2 elbows.
    - There is not a negative pressure experienced at the area of air intake (e.g.: high winds, attic space, tightly sealed building). May vary for agricultural buildings (consult factory).
- **No**
  - Replace wiring or hose connections.
Do the burners stay on for approx. 15 seconds and then shut off?

Yes

Test for 24 V at valve during the opening period (usually 7 to 10 seconds after power to heater). Is there 24 V to valve for 15 seconds?

Yes

Replace circuit board.

No

Do the burners stay on for approx. 15 seconds and then shut off?

Yes

No

Do the burners stay on?

Yes

Continued from page 36.

No

Do the burners come on and turn off immediately (1 to 2 seconds)?

Yes

No

Does the heater stay on until the call for heat ends?

Yes

No

The following can cause the heater to shut down:
- Improper grounding.
- High winds.
- Dirty environment.
- Fluctuating gas pressure.

Diagnostic Indicator

<table>
<thead>
<tr>
<th>LED</th>
<th>MODE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Flash</td>
<td>Start up.</td>
</tr>
<tr>
<td>2 Flashes</td>
<td>Flame. No call for heat.</td>
</tr>
<tr>
<td>3 Flashes</td>
<td>Ignition lockout.</td>
</tr>
<tr>
<td>4 Flashes</td>
<td>Valve relay lockout.</td>
</tr>
</tbody>
</table>
Check to make sure gas pressure is within minimum and maximum inputs, as indicated.

Is the inlet gas pressure within minimum and maximum inputs, as indicated?

Yes → Replace gas valve.

No → Correct problem.

Is the heater properly grounded? Is the heater’s polarity correct?

Yes → With microampmeter, check DC amperage at flame rods. Is it 1.0 microamps?

No → Correct problem.

Yes → With microampmeter, check DC amperage at flame rods. Is it 1.0 microamps?

No → Correct problem.

Yes → Check to make sure both flame sensor wires are OK and then replace circuit board.

Check to make sure gas pressure is within minimum and maximum inputs as indicated on the heater’s rating plate. Is gas pressure OK?

Yes → Pressure switch may be faulty or there is a restriction in the intake or exhaust. Remove restriction or replace pressure switch.

No → Correct problem.

Yes → One or both of the flame sensing rods are faulty or flame is weak. Check to make sure heater is operating at proper gas pressure as indicated on the heater’s rating plate. If needed, replace one or both flame sensing rods.
Replacement Parts

Figure 5.1 • Burner Assembly Components

Figure 5.2 • Tube and Reflector Components
<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>Part No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TP-15A</td>
<td>Sight Glass Mica Shield</td>
<td>TP-6106</td>
<td>Burner Box Front Panel</td>
</tr>
<tr>
<td>TP-68B</td>
<td>1/2&quot; Strain Relief Bushing</td>
<td>TP-6107</td>
<td>Exhaust Collector Box</td>
</tr>
<tr>
<td>TP-333</td>
<td>5 ft. Power Cord (Not Shown)</td>
<td>TP-6108</td>
<td>Service Access Panel</td>
</tr>
<tr>
<td>TP-826</td>
<td>40 VA Transformer</td>
<td>TP-6115</td>
<td>Inducer Motor</td>
</tr>
<tr>
<td>TP-828A</td>
<td>Indicator Light</td>
<td>TP-6116</td>
<td>Inducer Gasket</td>
</tr>
<tr>
<td>TP-3014</td>
<td>Air Orifice (Specify Size)</td>
<td>TP-6119</td>
<td>Burner Mounting Rail</td>
</tr>
<tr>
<td>TP-6001</td>
<td>Control Mounting Panel</td>
<td>TP-6121</td>
<td>Burner Chamber Cover Panel</td>
</tr>
<tr>
<td>TP-6013</td>
<td>Service Access Panel Handle</td>
<td>TP-6121A</td>
<td>Burner Chamber Side Panel</td>
</tr>
<tr>
<td>TP-6021B</td>
<td>Tube Flange Gasket</td>
<td>TP-6126</td>
<td>Post Purge Relay</td>
</tr>
<tr>
<td>TP-6024</td>
<td>Gas Inlet Adapter</td>
<td>TP-6127</td>
<td>1/2&quot; Hole Plug</td>
</tr>
<tr>
<td>TP-6040</td>
<td>Natural Gas Valve</td>
<td>TP-6130A</td>
<td>Pressure Switch (80,000 BTU)</td>
</tr>
<tr>
<td>TP-6041</td>
<td>Propane Gas Valve</td>
<td>TP-6130B</td>
<td>Pressure Switch (60,000 BTU)</td>
</tr>
<tr>
<td>TP-6044A</td>
<td>Manifold Pipe</td>
<td>TP-6153C</td>
<td>Wire Harness (Not Shown)</td>
</tr>
<tr>
<td>TP-6044B</td>
<td>Flue Extension</td>
<td>TP-6155</td>
<td>Electrode</td>
</tr>
<tr>
<td>TP-6048</td>
<td>1/2&quot; Gas Inlet Street Elbow</td>
<td>TP-6170</td>
<td>Burner</td>
</tr>
<tr>
<td>TP-6051</td>
<td>Dual DSI Circuit Board</td>
<td>TP-6174</td>
<td>Sight Glass</td>
</tr>
<tr>
<td>TP-6075A</td>
<td>Vent Collar (Not Shown)</td>
<td>TP-6175</td>
<td>Sight Glass Washer</td>
</tr>
<tr>
<td>TP-6077A</td>
<td>U-Bolt Fastener</td>
<td>TP-6182</td>
<td>Heat Exchanger Tube</td>
</tr>
<tr>
<td>TP-6079</td>
<td>Exchanger and Hanging Bracket</td>
<td>TP-6187</td>
<td>Wire Raceway Clip</td>
</tr>
<tr>
<td>TP-6084A</td>
<td>U-End Reflector End Cap</td>
<td>TP-6188</td>
<td>Aluminum Reflector</td>
</tr>
<tr>
<td>TP-6085A</td>
<td>Burner Reflector End Cap</td>
<td>TP-6189</td>
<td>Vent Hood (not shown)</td>
</tr>
<tr>
<td>TP-6096</td>
<td>1/2&quot; Rubber Grommet</td>
<td>TP-6190</td>
<td>Reflector End Cover Panel</td>
</tr>
<tr>
<td>TP-6103</td>
<td>Main Housing Shell</td>
<td>TP-6196</td>
<td>10&quot; x 1/2&quot; Gas Inlet Pipe</td>
</tr>
<tr>
<td>TP-6104</td>
<td>Gas Orifice (Specify Size)</td>
<td>TR-EB</td>
<td>3/8&quot; - 16 Eyelet Bolt</td>
</tr>
<tr>
<td>TP-6105</td>
<td>Burner Box Top Cover</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Routine Inspection

**WARNING**

Personal injury or death may result if maintenance is not performed by properly trained gas installer or service personnel. Contact the installing distributor or place of purchase for service. **Do not operate heating system if repairs are necessary.**

Allow heater to cool prior to servicing.
Disconnect power to heater before servicing.
Use protective glasses when maintaining the heater.

**Contents:**

At least once per year, the heating system should be inspected and serviced by trained gas installation and service personnel only. This inspection should be performed at the beginning of the heating season to insure that all heater components are in proper working order and that the heating system operates at peak performance. Particular attention should be paid to the following items.

- **Blower Motor:** Ensure that the squirrel cage in the blower is kept clean. If dirt becomes a problem, installation of outside air intake ducts for combustion is recommended.

- **Vent Pipe System:** Check the outside termination and the connections at the heater. Inspect the vent exhausts for leakage, damage, fatigue, corrosion, and obstructions. If dirt becomes a problem, installation of outside air intake ducts for combustion is recommended.

- **Combustion Air Intake System (when applicable):** Check for blockage and/or leakage. Check the outside termination and the connection at the heater.

- **Heat Exchangers:** Check the integrity of the heat exchangers. Replace if there are signs of structural failure. Check for corrosion and/or buildup within the tube exchanger passageways. Check level both ways (side to side; front to back).

- **Burner:** Check for proper ignition, burner flame, and flame sense. Flame should extend directly outward from burner without floating or lifting.

- **Wiring:** Check electrical connections for tightness and/or corrosion. Check wires for damage.

- **Gas Connection:** Inspect the integrity of the gas connection to the heater. Check for leaks, damage, fatigue, or corrosion. Do not operate if repairs are necessary and turn off gas supply to the heater. Contact service personnel.

- **Reflectors:** Inspect the integrity of the reflectors for damage, separation, missing, or misaligned sections, and that reflector rotation does not exceed 45° from horizontal. Do not operate if repairs are necessary. Repair or replace as required per the general installation manual.

To maintain effective infrared heating, always keep both sides of the reflector clean. Dirt and dust can be vacuumed or wiped clean with a soap and water solution. Use metal polish if the reflectors are severely dirty.

Contact service personnel if repairs are necessary. Do not operate unit.
Limited Warranty Terms and Conditions

**Limited Warranty:** Radiant Tube Heaters covered in this manual are warranted by Detroit Radiant Products Company to the original user against defects in workmanship or materials under normal use for one year after date of purchase. Any part which is determined to be defective in workmanship or materials and returned to an authorized service location as Detroit Radiant Products Company designates, shipping costs prepaid, will be, as the exclusive remedy, repaired or replaced at Detroit Radiant Products Company’s option. For limited warranty claim procedures, see **Prompt Disposition** below. This limited warranty gives purchasers specific legal rights which vary from jurisdiction to jurisdiction.

**Additional Limited Warranty:** In addition to the above mentioned one-year warranty, Detroit Radiant Products Company warrants the original purchaser an additional extension on the radiant tubes and combustion burner. This extension excludes electrical/purchased components.

**General Conditions:** Detroit Radiant Products Company will not be responsible for labor charges for the analysis of a defective condition of the heater or for the installation of replacement parts. The warranties provided herein will not apply if the input of the heater exceeds the rated input at the time of manufacturing or if the heater, in the judgement of Detroit Radiant Products Company, has been subjected to misuse, excessive dust, improper conversion, negligence, accident, corrosive atmospheres, excessive thermal shock, excessive vibration, physical damage to the heater, alterations by unauthorized service personnel, operation contrary to Detroit Radiant Products Company’s instructions, or if the serial number has been altered, defaced, or removed. Detroit Radiant Products Company shall not be liable for any default or delay in the performance of these warranties cause by contingency beyond its control including war, government restrictions or restraints, strikes, fire, flood, short or reduced supply of raw materials, or parts.

**Limitation of Liability:** To the extent allowable under applicable law, Detroit Radiant Products Company’s liability for consequential and incidental damages is expressly disclaimed. Detroit Radiant Products Company’s liability in all events is limited to, and shall not exceed, the purchase price paid.

**Warranty Disclaimer:** Detroit Radiant Products Company has made a diligent effort to provide product information and illustrate the products in this literature accurately; however, such information and illustrations are for the sole purpose of identification and do not express or imply a warranty that the products are merchantable, fit for a particular purpose, or that the products will necessarily conform to the illustrations or descriptions. Except as provided below, no warranty or affirmation of fact, expressed or implied, other than as stated in the **Limited Warranty** above, is made or authorized by Detroit Radiant Products Company.

**Product Suitability:** Many jurisdictions have codes and regulations governing sales, construction, installation, and/or use of products for certain purposes, which vary from those in neighboring areas. While Detroit Radiant Products Company attempts to assure that its products comply with as many codes as possible, it cannot guarantee compliance and cannot be responsible for how the product is installed or used. Before purchase and use of a product, review the product applications and all applicable national and local codes and regulations to be sure that the product, installation, and use will comply with them. Certain aspects of disclaimers are not applicable to consumer products: e.g., (a) some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you, (b) some jurisdictions do not allow a limitation on how long an implied warranty lasts and, consequently, the above limitation may not apply to you, and (c) by law, during the period of this limited warranty, any implied warranties of implied merchantability or fitness for a particular purpose applicable to consumer products purchased by consumers may not be excluded or otherwise disclaimed.

**Prompt Disposition:** Detroit Radiant Products Company will make a good faith effort for prompt correction or other adjustment with respect to any product which proves to be defective within limited warranty. For any product believed to be defective within limited warranty, first write or call dealer from whom the product was purchased. Dealer will give additional directions. If unable to resolve satisfactorily, write to Detroit Radiant Products Company at the address indicated on page 44 giving the dealer’s name, address, date, and number of the dealer’s invoice, and describe the nature of the defect. Title and risk of loss pass to the buyer on delivery to common carrier. If product was damaged in transit to you, file a claim with the carrier.
Kit Contents Check List

QTS2 Series Kit Contents

<table>
<thead>
<tr>
<th>Box</th>
<th>Part No.</th>
<th>Description</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td>LIOQTS2</td>
<td>QTS2 Series Installation Manual</td>
<td>1</td>
</tr>
<tr>
<td>T</td>
<td>THCS</td>
<td>Bulldog #1 12-Ga. 20&quot; Chain with S-Hooks</td>
<td>3</td>
</tr>
<tr>
<td>B</td>
<td>TP-13</td>
<td>Self Drilling Screws for Vent Pipe (Not Pictured)</td>
<td>3</td>
</tr>
<tr>
<td>B</td>
<td>TP-33B</td>
<td>1/2&quot; Shut-Off Valve (Ball Valve &amp; Inlet Tap)</td>
<td>1</td>
</tr>
<tr>
<td>T</td>
<td>TP-62</td>
<td>#8 x 1/2&quot; Screw for Reflectors (Not Pictured)</td>
<td>16</td>
</tr>
<tr>
<td>B</td>
<td>TP-83</td>
<td>24&quot; Flexible Connector</td>
<td>1</td>
</tr>
<tr>
<td>B</td>
<td>TP-6021B</td>
<td>Tube Flange Gasket</td>
<td>2</td>
</tr>
<tr>
<td>B, T</td>
<td>TP-6022</td>
<td>5/16&quot; - 18 Keps Nut</td>
<td>9, 4</td>
</tr>
<tr>
<td>T</td>
<td>TP-6076A</td>
<td>Vent Adapter</td>
<td>1</td>
</tr>
<tr>
<td>T</td>
<td>TP-6084A</td>
<td>U-End Reflector End Cap</td>
<td>2</td>
</tr>
<tr>
<td>T</td>
<td>TP-6085A</td>
<td>Burner Reflector End Cap</td>
<td>2</td>
</tr>
<tr>
<td>T</td>
<td>TP-6086A</td>
<td>#8 x 1/2&quot; Red Shoulder Screw (Not Pictured)</td>
<td>4</td>
</tr>
<tr>
<td>B</td>
<td>TR-EB</td>
<td>3/8&quot; - 16 Eyelet Bolt</td>
<td>1</td>
</tr>
</tbody>
</table>

Filled By:

B = Packed with Burner Control Box  T = Packed with Emitter Assembly & Reflectors

Approvals

- CSA
- Indoor/outdoor approval
- Commercial approval

Limited Warranty

- 1 year - Burner box components
- 3 years - Radiant tubes
- 5 years - Combustion burner
- See page 43 for terms and conditions.

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